STEVEN WASSERMAN, R.N., D.C. 3772 KATELLA AVE., STE. 100 LOS ALAMITOS CA 90720 (562) 430-4949 www.adjustm.com

Out of Network Provider Policy

Since our office is an "Out of Network Provider" with your insurance company as of January 1, 2016, our office has adopted a policy regarding this change.

- 1. Our office has billed your insurance company our fee for services that were rendered to you at this office.
- 2. Because we are out of your network with your insurance company, they may mail you our reimbursement check instead of our office. This will only occur if and when your deductible has been satisfied according to your policy.
- 3. If you receive the check in the mail, please let us know within 10 days.
- 4. Since most banks do not take checks signed over to another party, the check amount you received in your name can be paid to our office by: cash, check, or credit card on file; for your convenience, you will be notified of the amount charged to your credit card which will be the amount shown on your explanation of benefits along with the check attached from your insurance company. The check you received by your insurance company can then be cashed by you after payment is made to our office.

If there are any further questions, please do not hesitate to call us regarding the above.

Johanna,

Office Manager 06/15/2017